TERAPAGE *TRAINING* SERVICES

⫶P TERAPAGE

Terapage allows you to learn on your own by selecting the training that is tailored for your needs.

Introduction:

Terapage understands that successfully harnessing the power of its cutting-edge online research platform requires more than just access – it demands a thorough understanding of its features and capabilities. To ensure you can navigate the platform with confidence and maximise its potential, we offer a comprehensive range of training services tailored to your unique needs.

On-Demand Training

On-Demand training video recordings enable you to choose from a variety of subjects. These areas help the user to acquire basic but very necessary concepts on the platform. These recordings are available free of charge at www.training.terapage.ai. Additionally, we also offer help documentation free of charge and available to Terapage clients at www.help.terapage.ai

The following areas of study have on-demand training videos available:

- Platform administration
- Research project setup and launching
- Study moderation and data analysis
- How to navigate Terapage platform as a researcher
- How to navigate Terapage platform as a participant
- Live video interview setup, moderation and analysis.
- Live video group chat setup, moderation and analysis
- Various ways of onboarding participants
- Setting up a Custom Agreement

Additional Training & Support

If you meet an unforeseen problem or generally just want an extra support, please contact Terapage's support team (support@terapage.ai) to set up a live configuration Q&A forum with one of our technical personnels for £120 per hour.

Custom Training

Custom Trainings give a live private confidential discussion tailored to meet your specific research project needs.

Custom Training sessions start with a short discussion on your project aims, how to approach it and basic needs; then a singled-out training session on the various zones you will need to grasp to achieve those needs. These sessions may include the best practices, advice and exercises on how to navigate and achieve more in your Terapage journey.

We recommend 2-3 hours for each meet up, priced at £220 per hour per person or group of individuals not more than 5 people. If your group is larger than 5, we can discuss pricing that works for you All these depend on your knowledge of the platform and the kind of training you may need. This is to make sure all your training requirements are met. Prices are for online (remote) training. Face-to-face or on-site training prices will need to be negotiated and assessed on a case-by-case basis.

Looking to find a new way to online exploration using Terapage? A Custom Training Session can aid you begin your journey. Get in touch with our Sales team (sales@terapage.ai) to set up a session or to learn more.

More About Our Custom Training:

1. Platform Orientation:
This foundational training introduces you to the core features and functionalities of the Terapage platform. Learn how to navigate the user interface, set up projects, manage participants, and access key tools.

2. Advanced Features Usage:
Delve deeper into the platform's advanced features. From multimedia tasks to complex discussion setups, this training empowers you to use every facet of Terapage's capabilities effectively.

3. Study Setup and Configuration:

Perfect for those aiming to create impactful research studies, this training provides a step-by-step guide to setting up studies, configuring discussions, tasks, and activities, ensuring your projects are optimized for success.

4. Data Analysis Techniques:

Uncover the insights hidden within your research data. This training equips you with the skills to analyse collected information, generate meaningful reports, and extract actionable insights.

Flexible Delivery Options:

We understand that different learners have different preferences. To accommodate your needs, our training can be conducted through:

- **Webinars:** Engage in interactive virtual sessions that allow you to learn from the comfort of your location.
- **On-Site Workshops:** If you prefer in-person interactions, we offer on-site workshops tailored to your team's needs. Prices for this would depend on your country and location as we may need to deliver it via partnership with our training partners.
- **Customised Formats:** We can adapt training content and delivery to suit your organisation's unique requirements.

Expert Trainers:

Our trainers are seasoned experts in the Terapage platform, equipped with a wealth of experience. They're not just trainers; they're partners in your journey to platform mastery.

Comprehensive Training Materials:

To support your learning journey, we provide detailed training materials, guides, and documentation that serve as valuable resources beyond the training sessions.

Training Fees and Payment:

The investment you make in our training services is an investment in your organisation's success. Training fees are transparently communicated in advance, allowing you to plan accordingly.

Customisation for Your Needs:

We recognise that each organisation's needs are unique. Therefore, our training services are flexible and can be tailored to your specific objectives and level of familiarity with the platform.

How to Get Started:

1) **Reach Out:** Contact our dedicated training team to discuss your training needs, objectives, and preferred training format.
2) **Tailoring the Training:** Our team will work closely with you to tailor the training program to your specific requirements.
3) **Scheduling:** We will collaboratively determine the training schedule that best suits your team's availability.
4) **Interactive Learning:** Engage in interactive training sessions with our expert trainers, who will guide you through each aspect of the platform.
5) **Post-Training Support:** Even after the training concludes, our team is available to answer any questions and provide additional guidance.

Conclusion:

By engaging in our comprehensive training services, you empower yourself and your team to unlock the full potential of the Terapage platform. Our goal is to ensure you not only use the platform effectively but also derive maximum value from its capabilities, enabling you to make informed decisions that drive your organisation's success.